



# **National Credit Union Administration**

## **Report of On-Site Information Systems Vendor Visit**

### **Real Time Data Management Services, Inc.**

**October 13 – October 16, 1998**

## **REAL TIME DATA MANAGEMENT SERVICES, INC.**

### **ISV Review - Executive Summary**

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Overall, Real Time Data Management Services (RTD) has demonstrated it is making progress towards Y2K readiness. In terms of NCUA's 5-phase repair approach, it appears to at the following point:

- Awareness – RTD is aware of the Y2K implications for its clients and has been proactively preparing for solutions. All members of its management team have, to some extent, been involved in meetings or have received reports that discussed the issue.
- Assessment – RTD is past the assessment stage for its proprietary C.U.R.T.S. product. Assessment of the information technology for the credit unions and internal computer equipment is almost complete. An assessment of embedded chip devices, third party interfaces and business partners has been informal; however, management indicated a formal assessment will be completed.
- Renovation - RTD is applying patches or upgrading internal hardware, software and telecommunication equipment that it determines is not Y2K. Some credit union hardware has been renovated and upgrade options are currently being compiled. The current version of C.U.R.T.S. is reported to be Y2K ready.
- Validation and Testing – In-house validation of C.U.R.T.S. is complete and two tests have been performed with the credit unions. A user group responsible for developing and conducting test procedures was formed. A third test using a test credit union is currently underway.
- Implementation – The Y2K version of C.U.R.T.S. is now implemented and all credit unions are running it off of RTD's mainframe. Implementation of Y2K compliant hardware at some credit unions is still required.